

Notice for National Guardian Life Insurance Vision Insureds:

State of Emergency Notice

Help for Insureds who are Impacted by the Palisades Fire and Windstorm Conditions

Effective January 7, 2025, the Governor of California issued a State of Emergency Proclamation because of the Palisades Fire and Windstorm Conditions impacting Los Angeles and Ventura Counties.

The following assistance is provided to insureds who reside in Los Angeles or Ventura Counties:

If you need assistance, you may contact National Vision Administrators, LLC at 1-800-672-7723, TTY: 711 - 24 hours a day, 7 days a week, 365 days a year.

If you need immediate vision care, you may receive care from any vision provider, regardless of whether they are included in your plan's network. For assistance in finding a provider, please call us at 1-800-672-7723, TTY: 711.

If you need replacement for lost or damaged eyeglasses or contact lenses, please call us at 1-800-672-7723, TTY: 711.

We are extending the Notice of Claim provision of your coverage for 30 days past what is shown in your Certificate of Coverage.

We are extending the premium due date for your coverage 30 days after the Grace Period stated in the Policy/Certificate.

These accommodations remain in place until the declared end of the State of Emergency.